



# RETAIL STORE FIXED ASSET TAGGING, COUNT AND NEW ASSET REGISTER

**Case Study:** Fixed Asset – Appliance Specialist

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## Case Study: Fixed Asset – Appliance Specialist

A fourth-generation Australian family-owned kitchen and laundry specialist required the support of RGIS. The company operates showrooms across Australia and sells various kitchen and laundry appliances. Its national headquarters are in Redfern in Sydney, and has 17 retail stores across the country. The appliance specialist was awarded the Choice best instore experience and overall satisfaction in 2022.

### REQUIREMENT

The appliance specialist needed an external party to **create an asset register** for the business, so required RGIS to provide the following:

- **Count all assets at 19 retail stores** throughout Australia
- **Assign and attach barcodes** to all assets
- Collate all **essential data** for each asset
- Scan assets to add to **new asset register**

### SOLUTION

The appliance specialist partnered with RGIS to complete the **retail store asset count project**, and RGIS provided the following:

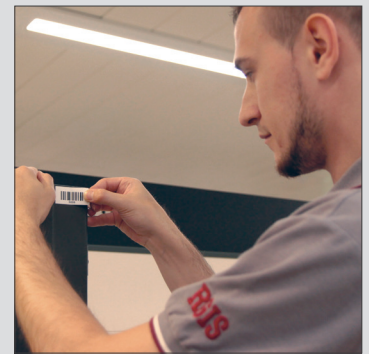
- Scheduled a team of **two experienced RGIS auditors** per store
- **Attached barcode labels** to all fixed assets within each store
- Scanned each barcode and **collated all the data** requested by the customer:
  - Item code
  - Description
  - Asset ID
  - Quantity
- All assets were accurately counted and **added to the new asset register**

### RESULTS

The appliance specialist found by outsourcing **retail store asset count project** to RGIS, the following results were achieved:

- All fixed assets were **accurately labeled, scanned and added** the asset register
- Teams accurately counted a total of **1,165 SKUs** throughout 19 retail stores over two days
- RGIS were able to identify items that were not listed on the master file, and were then added to the customer's database
- **Final reports for every location** were created for the customer
- The customer learned during the count process that it is extremely important the **store system is updated** as orders come through, and new items are entered in the correct manner going forward
- The customer was **very satisfied with the service** provided by RGIS

By partnering with RGIS, the appliance specialist found that the **fixed assets in all 19 locations** were accurately labeled, scanned and added to create a new asset register



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People Services



Asset Tagging



Accurate Data



Created New  
Asset Register



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