



STREAMLINING TIRE INVENTORY FOR CAR RENTAL COMPANY'S VEHICLE MAINTENANCE

CASE STUDY

CLIENT

Car Rental Company

Industry: Vehicle Rental and Leasing

Scope: Daily Inventory and Quality Checks
on Returned Tires Across Multiple Locations.



The car rental company chose RGIS due to its operational reach and capability to maintain comprehensive inventory services across the country.

CONCLUSION

The partnership between the car rental company and RGIS has proven beneficial in maintaining accurate tire inventory management, which is critical to the customer's fleet operations. The recurring nature of this service, with a dedicated team working monthly, positions RGIS as a key partner for the car rental company's inventory needs. The initial one-year contract holds potential for extension as the customer considers scaling the service to more locations.

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HOW WE CAN HELP YOU



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CHALLENGE

A car rental company required an effective solution for managing its tire inventory, which was critical to maintaining a fleet of approximately 300,000 vehicles. Due to inconsistencies with the previous provider, the car rental company experienced discrepancies between physical stock and system records, impacting service efficiency. The customer's goal was to have physical tire inventory control that accurately reflected in accounting and system data, ensuring streamlined tire handling for vehicle maintenance.

WHY RGIS?

The car rental company chose RGIS due to its operational reach and capability to maintain comprehensive inventory services across the country. The collaboration aimed to enhance inventory accuracy, reduce downtime for vehicle maintenance, and provide the customer with real-time control over tire availability and quality.

OUR SOLUTION

RGIS implemented a structured process for the car rental company's tire inventory management, covering receipt, verification, storage and system updates:

- **Inventory Checks and Storage Management:** RGIS received and verified tires upon return, systematically checking each tire's condition and conducting system adjustments as needed. Tires were stored in secure, designated areas, allowing for efficient separation and quick access.
- **Inventory Reconciliation:** RGIS provided regular audits, checking tire stock against system data to identify discrepancies, ensuring accurate records for each tire's usage and availability.
- **Daily Operations with Dedicated Team:** RGIS deployed a team of three inspectors, available daily to conduct inventory management tasks and reduce wait times for tires required in vehicle maintenance. This helped optimize stock control, minimizing idle time for vehicles awaiting tire replacement.

RESULTS

- **Improved Lead Time and Reduced Downtime:** With enhanced control over tire inventory, the car rental company experienced shorter lead times for maintenance, reducing the downtime of vehicles awaiting tire availability. This improvement directly impacted vehicle turnaround times across distribution centers.
- **High Customer Satisfaction:** The customer was highly satisfied with RGIS's services, appreciating the transparency and reliability of the inventory control process. The success of the collaboration led the car rental company to initiate discussions for expanding the service to additional distribution centers.
- **Enhanced Operational Efficiency:** The streamlined inventory process allowed the customer to manage tire resources more effectively, ensuring that tires were available as needed without unnecessary stockouts or excess.